

Advantages and experiences with physical and digital self-help groups in Norway

Kristian Vike Spillavhengighet Norge

Spillavhengighet Norge

Peer support by Phone/Email/contactforms

Individual meetings with users and families

Peer support groups

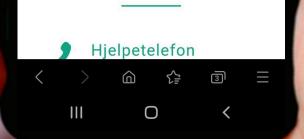
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Gamban

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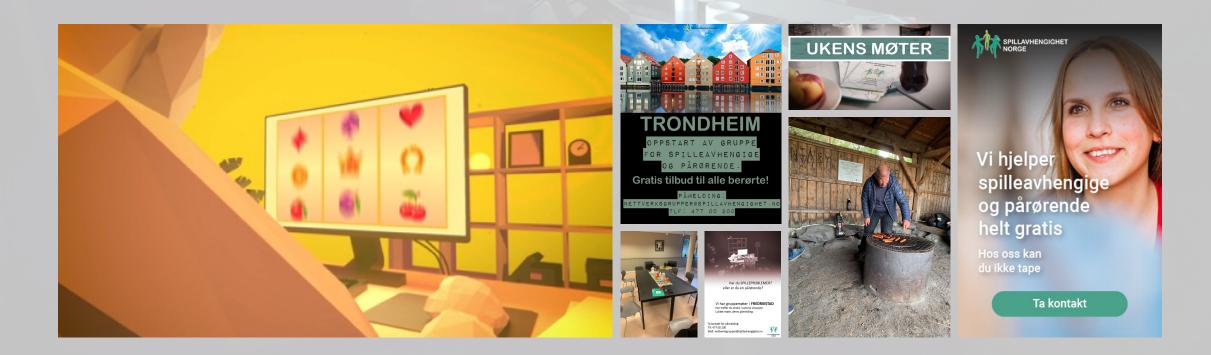




Physical peer support groups

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- ✓ Our primary support
- ✓ For both gamblers and next of kin
- ✓ Befare and after treatment
- ✓ Sosial meetingpoint



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Troms og Finnmark

Post-pandemic effekts:

✓ Recruting

ntern

- ✓ Hard to get enough recruitment rural
- Practical and finansial incentives for digital attendance
- ✓ More tear on the groupleaders
- Different effect in the cities



DIGITAL PEER SUPORT GROUPS





«Mental life saver.»

(«Mentalt livreddende.»)

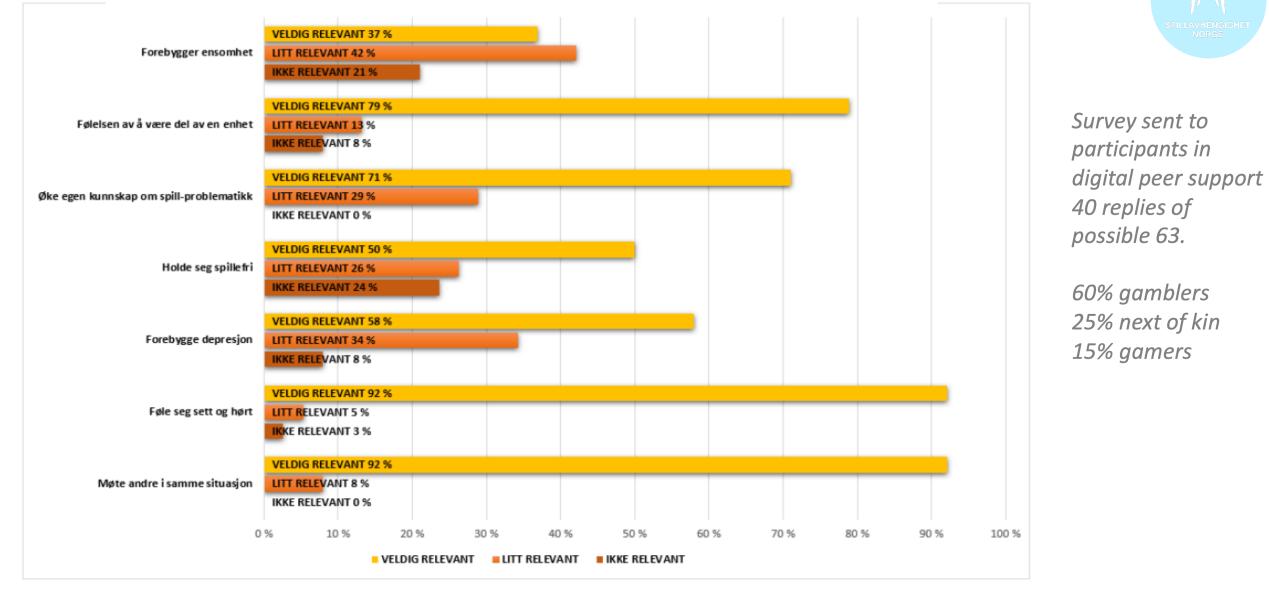
How are we working with digital peer support groups

- ✓ march.17.2020 First digital peer support meeting
- ✓ Starting point Location-specific compensation in the pandemic
- \checkmark especially important for rural areas
- ✓ around 100 participants so far in 2023
- ✓ networking
- ✓ content and theme of meetings
- \checkmark help fast and aftercare
- ✓ segmentation-Gambling/gaming/Next of kin

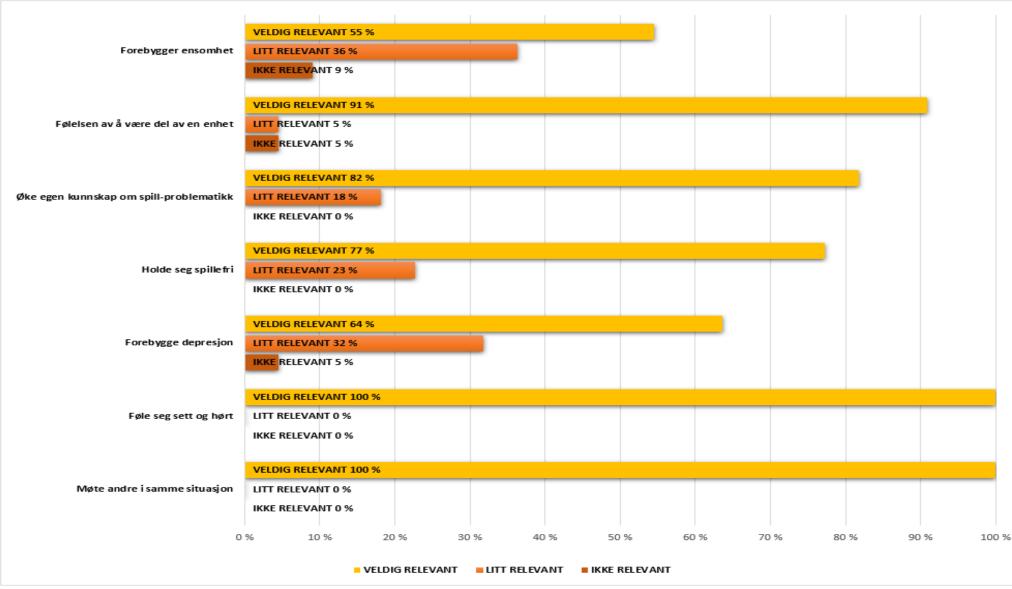


«Now is the first time I feel like this is going to get fixed» Participant in digital peer support group

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Figur 1: Grafen inneholder svarene fra alle gruppene, hvor utsagnene er rangert som «Veldig relevant» «litt relevant» eller «ikke relevant»



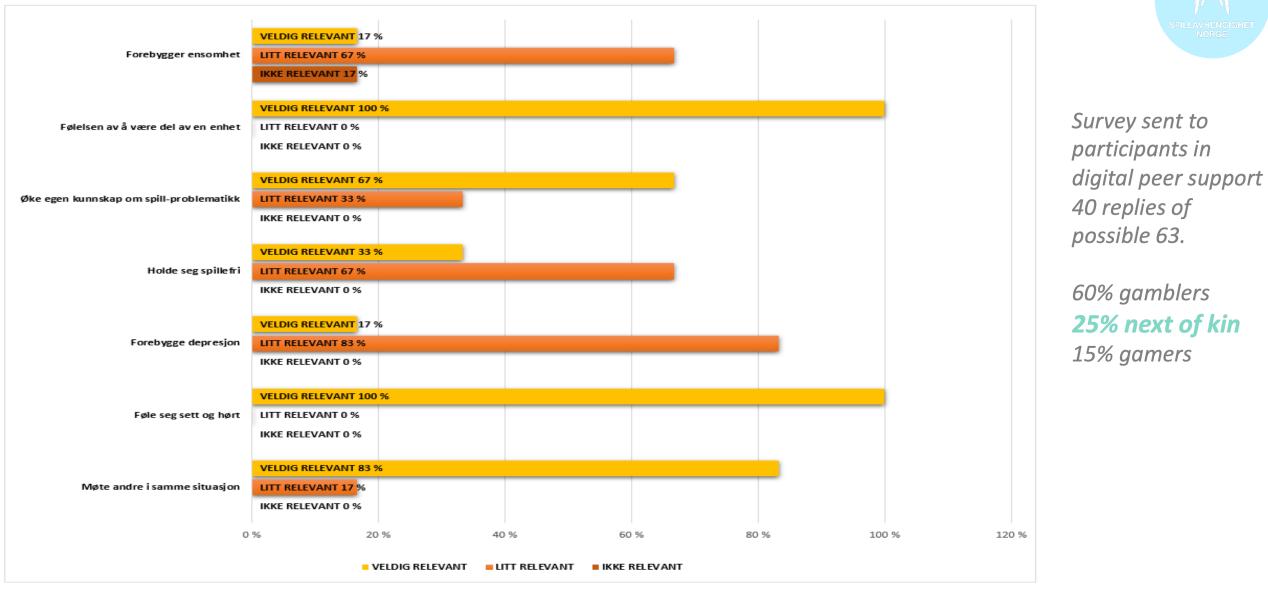
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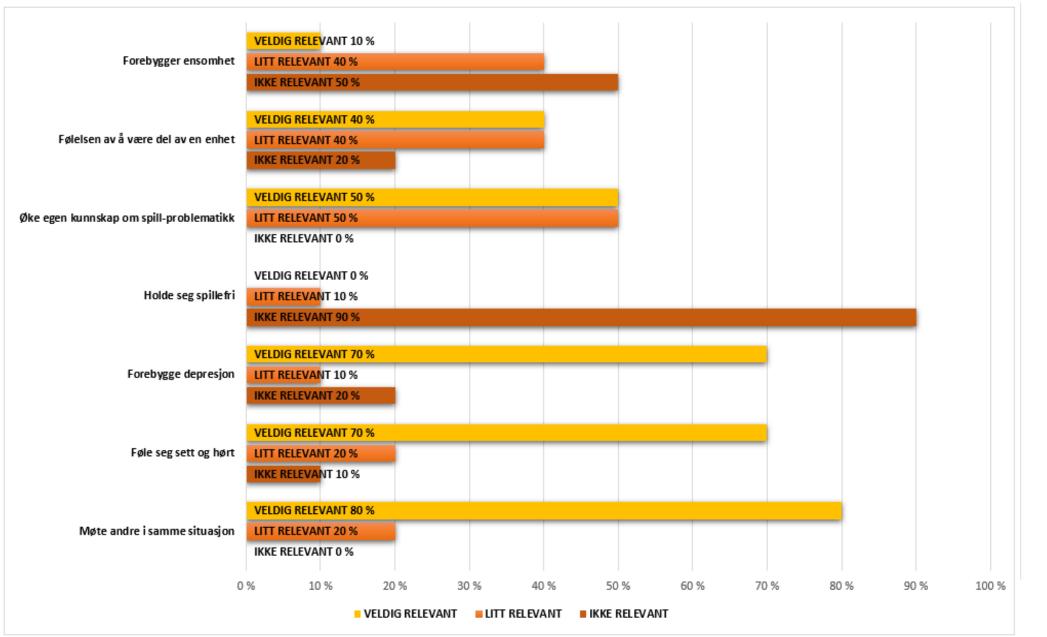
Survey sent to participants in digital peer support 40 replies of possible 63.

60% gamblers

25% next of kin 15% gamers



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Our experiences

- Digital peer support groups was essential for providing peer support through the pandemic
- ✓ There is a permanent need for digital peer support beyond pandemic

Critical factors and overall concerns:

- ✓ social challenges
- ✓ safe boundaries
- easier to find «like-minded people»

- ✓ tecnical challenges
- ✓ moderating
- ✓ meeting structure and controll
- closeness/physical comfort challenging in a digital format
- more challenging beeing groupleader

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Questions?

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